

Alexandre Boudreau

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Education:

Web and Mobile Application Development Diploma

Sept. 2015-Present

New Brunswick Community College

Moncton, NB

- **Designed, built, and deployed** enterprise internet/intranet and mobile based applications.
- **Learned** multiple programming languages, scripting languages, methodologies, and frameworks (HTML, CSS3, JavaScript, JQuery, AJAX, VB.Net, C#.Net, ASP.Net, MVC, SQL Server, Apache Cordova, Java, JSF, Swift, PHP, Python)
- **Acquired** the ability to learn and evolve in the programming industry

Business Administration Diploma

2011-2012

Eastern College

Fredericton, NB

- **Trained** in financial accounting, business application software, and in the implementation and operation of a computerized accounting system
- **Learned** the ability to keep a set of books both manually and on a computerized system
- **Awarded** Excellence in Computer Application

High School Diploma

2010

École Mathieu-Martin

Dieppe, NB

Work Experience:

Customer Service Representative

May 2014 - Present

Minacs/Concentrix

Riverview, NB

- **Handled** incoming calls as a front line agent and supervisor
- **Delivered** outstanding customer service
- **Found** solution to financial problems customers may have

Product Advisor

March 2013-Nov. 2013

Clark Toyota
Fredericton, NB

- **Negotiated** prices with potential clients
- **Presented** automotive products in a sales environment
- Successfully **closed** sales

Customer Service Representative

Sept. 2012-March 2013

TD Canada Trust
Fredericton, NB

- **Communicated** directly with customer to handle their day-to-day banking needs
- **Calculated** bank floats and night deposits
- **Sales** of financial products to meet quarterly quotas

Delivery Driver

Oct. 2010-Aug. 2011

Papa John's
Dieppe, NB

- **Delivered** products to customers in a timely manner
- **Managed** incoming and outgoing orders
- **Constructed** orders as per the customer's requirements

Volunteer Work:

Landscape

Apr. 2016

Father J. Angus MacDonald Centre
Moncton, NB

- **Helped** clear yard of leaves and litter

References:

Available upon request